



**Champaign-Urbana Mass Transit District (MTD)
Board of Trustees Meeting**

MINUTES – Approved as Distributed 5-29-19

DATE: Wednesday, April 24, 2019
 TIME: 3:00 p.m.
 PLACE: Champaign City Council Chambers
 102 North Neil Street, Champaign, IL

The video of this meeting can be found at:
<https://www.youtube.com/CUMTD>

Trustees:

Present	Absent
Dick Barnes	
Linda Bauer	
Bradley Diel (Chair)	
Margaret Chaplan (Vice-Chair)	
Matthew Cho	
James Faron	
Bruce Hannon	

Advisory Board:

Present	Absent
Marty Paulins	
Jacob Rajlich	

MTD Staff:

Karl Gnadt (Managing Director), Amy Snyder (Chief of Staff), Brenda Eilbracht (Chief Administrative Officer), Eric Broga (Maintenance Director), Michelle Wright (Finance Director), Jane Sullivan (Grants & Governmental Affairs Director), Autumn Soliman (Marketing Manager), Chuck Wilson (Interim Operations Director), Drew Bargmann (Special Services Manager), Evan Alvarez (Planning & Outreach Coordinator), Fred Stavins (Counsel), Beth Brunk (Clerk)

Others Present:

MINUTES

1. Call to Order

Chair Diel called the meeting to order at 3:00 p.m.

2. Roll Call

A verbal roll call was taken, and a quorum was declared present.

3. Approval of Agenda

Mr. Diel noted that the Boiler Replacement Contract, Item 9.A. will be deferred until next month.

MOTION by Ms. Chaplan to approve the agenda as amended; seconded by Ms. Bauer. Upon vote, the **MOTION CARRIED** unanimously.

4. Audience Participation

None

5. Approval of Minutes

A. *Board Meeting – March 27, 2019 – Open Session*

MOTION by Mr. Barnes to approve the open session minutes of the March 27, 2019 MTD Board meeting as distributed; seconded by Ms. Chaplan. Upon vote, the **MOTION CARRIED** unanimously.

B. *Board Meeting – March 27, 2019 – Closed Session*

MOTION by Ms. Bauer to approve the closed session minutes of the March 27, 2019 MTD Board meeting as distributed; seconded by Ms. Chaplan. Upon vote, the **MOTION CARRIED** unanimously.

6. Communications

Ms. Chaplan and Dr. Faron commented that the ISO Management Review for MTD 2071 held on 4/4 was very impressive and informative.

7. Community Customer Satisfaction Survey

Mr. Gnadt explained that historically MTD conducts a Community Customer Satisfaction Survey every other year. A survey was administered in 2018 by a new firm, ECT Institute, using mail/email options versus phone interviews as in the past. The respondent demographics changed dramatically with 36% more non-student participants. Autumn Soliman, Marketing Manager, analyzed the survey results.

8. Rider Preference Survey

Evan Alvarez, Planning and Outreach Coordinator, presented the results from a Rider Preference Survey administered by MTD at the beginning of 2019.

9. Reports

A. *Managing Director*

March statistics show a 2.4% decrease in ridership from last year due to MTD reroutes at the end of the month and fewer weekdays.

Ms. Sullivan announced that tomorrow, April 25th, is Get On Board Day, a national awareness and advocacy day to highlight the many ways public transit provides benefits for everyone. MTD has built a photo booth constructed from the front of a bus so citizens can post photos on social media, tagging public officials and spreading support for public transit. The photo booth will be at Illinois Terminal from 7:30a – 11:00a and then be at the UI Quad from noon – 3:00p.

10. Next Meeting

A. *Regular Board of Trustees Meeting – Wednesday, May 29, 2019, 3:00 p.m. at Champaign City Council Chambers – 102 North Neil Street, Champaign*

11. Adjournment

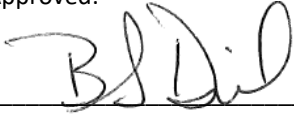
MOTION by Ms. Chaplan to adjourn the meeting; seconded by Mr. Hannon. Upon vote, the **MOTION CARRIED** unanimously.

Mr. Diel adjourned the meeting at 4:00 p.m.

Submitted by:


Clerk

Approved:

A handwritten signature in black ink, appearing to read "B. Di...", written over a horizontal line.

Board of Trustees Chair