

Weekday

West Connect is a van service that operates within a designated service boundary (shown below) not served by fixed routes. West Connect provides curb-to-curb service that connects outlying areas to fixed-route service.

**Request a trip in the MTD Connect (by Via) app or by phone at 217.384.8188.**

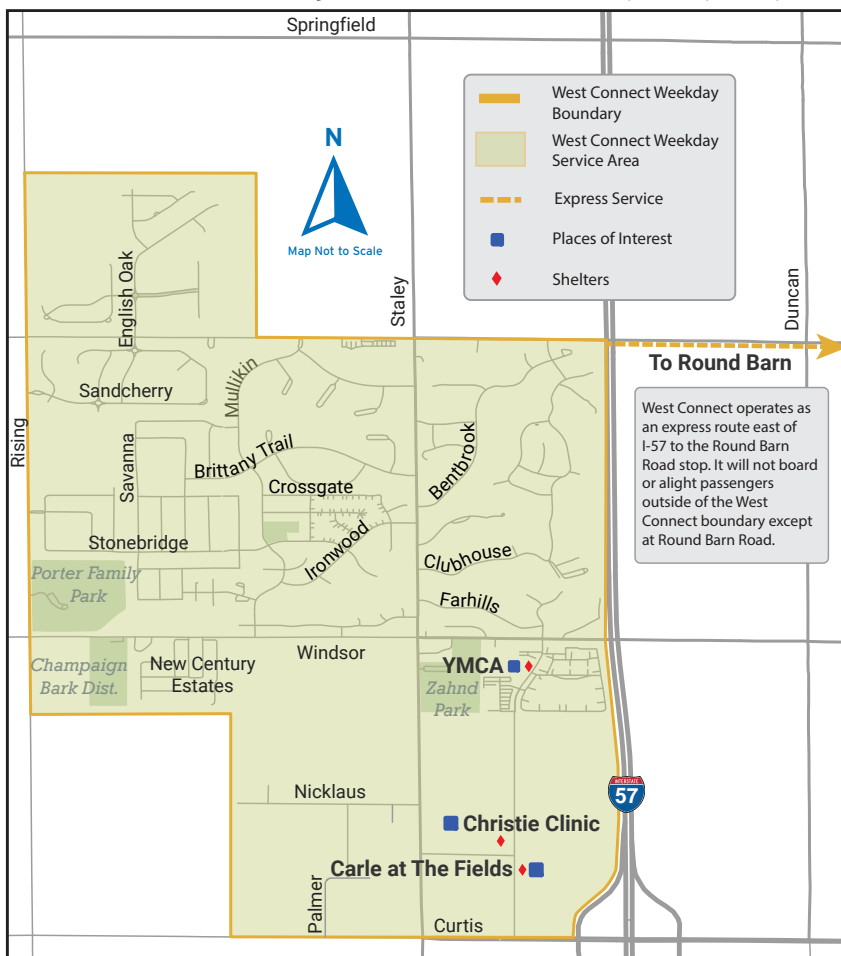
Evening

**West Connect operates Monday - Friday: 6:40a - 6:30p**

Saturday

Requests will be taken until 6:00p for trips to be completed by 6:30p. When you call, provide your contact information, pickup location, and destination. If your trip is within the West Connect boundaries or at the Round Barn Road transfer location, the Dispatcher will enter the trip into the system, and will give you the details of the trip. As a courtesy to other West Connect passengers, please be at the scheduled location when the Operator arrives. Upon arriving at a pick-up location, the West Connect Operator will wait two minutes for passengers to board before continuing to the next scheduled pick-up/drop-off location.

Sunday



West Connect and Northeast Connect trips can be booked in the app, MTD Connect (by Via). When booking in the app, you can easily select your pickup and dropoff location and track the van's location.

**Request a trip in the MTD Connect (by Via) app or by phone at 217.384.8188.**

Scan the QR code to download the app or find it in your device's app store.

