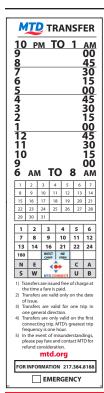
Transfers 217.384.8188



## Standard Transfers

When your trip requires more than one bus to reach your destination, MTD will make effort to help you complete transfers without significantly delaying service to others. The connecting bus cannot wait longer than two minutes in order to avoid affecting other passengers' trips. If the transfer timing is very close, please consider taking an earlier trip to give yourself enough time to make the connection. A formal transfer can only be requested for intersecting points along the desired routes.

## Transfer Requests For Pass Holders

If your trip requires a transfer and you are an **MTD Pass or i-card holder**, you do not need a paper transfer slip; however, if your transfer is time-

sensitive, you should let your Operator know you have a *transfer request* so they can signal your connecting bus to wait.

## Transfer Slips For One-Way Rides

If you paid fare for a single ride and need to transfer to complete your trip, please request one immediately upon boarding. The Operator will give you a transfer slip and signal your connecting bus to wait.

Your \$1 fare includes one free transfer, which must be used within an hour on the next bus serving your desired connecting route. A transfer slip cannot be applied as a round-trip and must travel in the same general direction. In the event of misunderstandings, please pay a fare and contact MTD for refund consideration.

## Universal Transfers at Illinois Terminal

Universal Transfers are provided on weekdays at Illinois Terminal at 6:35 AM, 7:40 AM, and 11:11 PM. There is also a 7:40 AM guaranteed transfer at Lincoln Square. At Illinois Terminal, routes stop as shown below. At Lincoln Square, routes use ordinary stops. MTD guarantees that passengers will be able to make their transfer at these designated universal transfer points and times. It is not necessary to ask your Operator to call ahead to hold a bus for you when using a universal transfer. (*Please note that the particular order of buses shown on each platform below may change on a daily basis.*)

