



Champaign-Urbana Mass Transit District (MTD)
Decennial Committee on Local Government Efficiency

MINUTES – Approved

DATE: Wednesday, April 24, 2024
TIME: 3:00 p.m.
PLACE: Illinois Terminal, 45 East University Avenue, Champaign, IL

The video of this meeting can be found at:
https://www.youtube.com/CUMTD

Members:

Table with 2 columns: Present, Absent. Lists names of members such as Dick Barnes, Tomas Delgado, Phil Fiscella, George Friedman, Karl Gnad, Alan Nudo, Donna Tanner-Harold, and Sharif Ullah.

Advisory:

Table with 2 columns: Present, Absent. Lists Alyx Parker, Legal Counsel under the Present column.

MTD Staff:

Amy Snyder (Deputy Managing Director), Michelle Wright (Finance Director), Josh Berbaum (Maintenance and Facilities Director), Ashlee McLaughlin (External Affairs Director), Jacinda Crawmer (Human Resources Director), Drew Bargmann (Customer Service Director), Ryan Blackman (Technology Services Director), Brendan Sennett (Safety & Training Director), Jay Rank (Operations Director), and Brittany Meeker (Clerk)

Others Present:

Illinois Business Consulting (IBC), Tim Bannon (Executive Director of Willard Airport), Carly McCrory-McKay (Executive Director of Economic Development Corporation and Chair of the Airport Advisory Board), Jamie Singson, Christopher Walton (Village of Savoy Administrator, Advisory Board)

MINUTES

1. Call to Order

Chairman Barnes called meeting to order at 3:02 p.m.

2. Roll Call

Present (7) – Barnes, Delgado, Fiscella, Friedman, Gnad, Nudo, Tanner-Harold, Ullah
Absent (0) -

A quorum was declared present.

3. Approval of Agenda

MOTION by Mr. Fiscella to approve the agenda as distributed; seconded by Mr. Delgado. Upon vote, the

1 MOTION CARRIED.
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4 **4. Audience Participation**

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6 None
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8 **5. Approval of Minutes**

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10 A. Decennial Committee on Local Government Efficiency Meeting – March 27, 2024

11 MOTION by Mr. Fiscella to approve the minutes of the March 27, 2024, MTD Decennial Committee on Local
12 Government Efficiency meeting as distributed; seconded by Mr. Friedman. Upon vote, the MOTION
13 CARRIED.
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16 **6. Midpoint Presentation by Illinois Business Consulting (IBC)**

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18 The Illinois Business Consulting (IBC) group from the University of Illinois gave their final presentation, which
19 included MTD background and current state, MTD efficiencies and inefficiencies, MTD's current
20 improvement strategies, peer company governmental efficiency analysis and comparison, and IBC's final
21 recommendations. Through their research, IBC found that MTD creates economic impact in the area through
22 intergovernmental agreements with the Developmental Services Center, the University of Illinois, Champaign
23 Unit 4, Urbana District #116, as well as maintenance and repair services for University-owned vehicles utilized
24 by Disability Resources and Educational Services (D.R.E.S.) at the University. Additionally, the consultants
25 found that MTD is successfully leveraging five areas to optimize operational efficiency which includes
26 sustainability, internal and external communication, bus utilization, and maintenance. Conversely, IBC
27 identified staffing and software as inefficiencies and areas of improvement for MTD. However, IBC found
28 that peer companies, such as CityBus of Lafayette, Indiana and CATA of State College, Pennsylvania, are
29 facing similar issues. To combat staffing inefficiencies, IBC recommends active recruitment strategies,
30 incentivizing employees, and improving training and mentorship programs. Lastly, IBC recommends looking
31 into newer software which will centralize data and increase economic impact.
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33 **7. Next Steps**

34 The Decennial Committee will review the Decennial report before submittal to Champaign County.

35 The next Decennial Committee meeting will be on May 29, 2024 at 3:00 p.m., immediately preceding the regular
36 Board Meeting
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40 **8. Survey of Attending Residents**

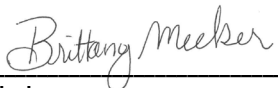
41 The clerk distributed a survey to the attendees in the audience for input on matters discussed at the meeting.
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44 **9. Adjournment**

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46 MOTION by Mr. Fiscella to adjourn the meeting; seconded by Mr. Friedman. Upon vote, the MOTION
47 CARRIED.
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49 Mr. Barnes adjourned the meeting at 3:50 p.m.
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51 Submitted by:

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54 Clerk
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Approved:


Decennial Committee Chair