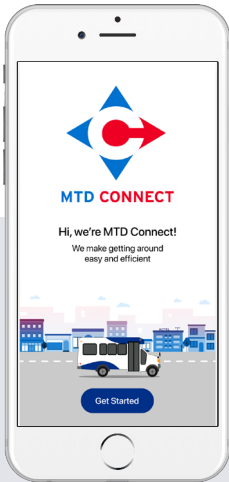
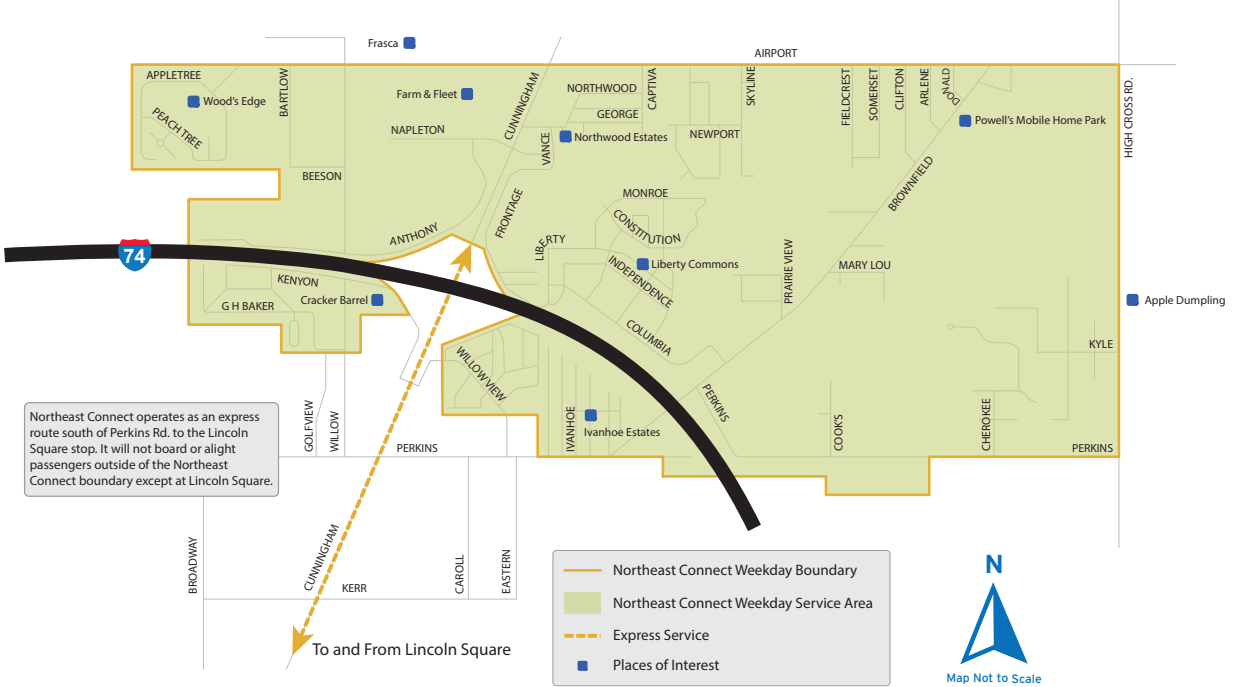


Northeast Connect is a van service that operates within a designated service boundary (shown below) not served by fixed routes. Northeast Connect provides curb-to-curb service that connects outlying areas to fixed-route service.

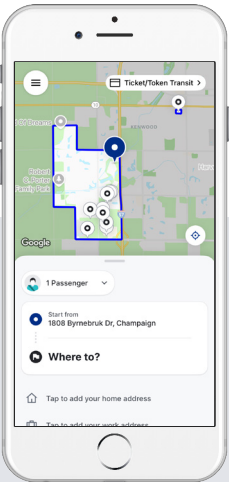
**Request a trip in the MTD Connect (by Via) app or by phone at [217.384.8188](tel:2173848188).**

**Northeast Connect operates Monday - Friday: 6:30 AM - 7:30 PM**

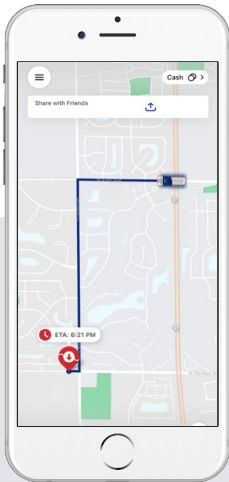
Requests will be taken until 7:00 PM for trips to be completed by 7:30 PM. When you call, provide your contact information, pickup location, and destination. If your trip is within the Northeast Connect boundaries or at the Lincoln Square transfer location, the Dispatcher will enter the trip into the system, and will give you the details of the trip. As a courtesy to other Northeast Connect passengers, please be at the scheduled location when the Operator arrives. Upon arriving at a pick-up location, the Northeast Connect Operator will wait two minutes for passengers to board before continuing to the next scheduled pick-up/ drop-off location.



**On-demand flexibility, right from your phone.**



**Set a pickup spot and tell us where you're going.**



**Track your arrival in real-time.**